



Cycle of Webinars “Politics and Social Policy”
Master’s Degree in Politica, Amministrazione e Organizzazione

Prof. **Evelyn Brodtkin** (University of Chicago):
“The state at the street: street-level organizations and how they matter”

27th April 16-18h (Italian Time)

Introduction

Professor Cristina Dallara

Presentation

“The State and the Street: street-level organizations and how they matter”

Professor Evelyn Brodtkin

Q&A session

Break

Presentation

“A strategy is necessary. The policy-client conflict within different relational balances: a cross-professional comparison at the street-level”* ¹

Dr. Daniela Leonardi, Dr. Rebecca Paraciani and Dr. Dario Raspanti.

Q&A session

* The paper investigates street-level bureaucrats’ (SLBs) strategies to handle with the policy-client conflict. A cross-professional comparative analysis highlight similarities and differences within different professionals with different relational balance with the user. The study focuses on three case studies conducted in Italy.